

Nimsoft Monitor for Microsoft Lync Server

Features

- Comprehensive coverage—including tracking of event logs, performance counters, processes, services, and classes.
- Easy customization—enabling monitoring of any Lync server objects.
- Intuitive, timely insights—featuring real-time alarms, performance trend reporting, and SLA reporting.

Benefits

- Leverage and optimize resources—with metrics that enable you to understand usage and plan capacity.
- Boost performance and uptime—through insights you need to more quickly spot outages, and identify potential issues before they have an impact on users.
- Save time—by eliminating the need to manually sift through event logs and performance counters.

Introduction

Microsoft Lync Server (previously Microsoft Office Communications Server) is a communications server that delivers the infrastructure for voice communications, instant messaging, and audio, video, and Web conferencing. Lync server helps users find the people they need to interact with—and it enables them to then use the best channel for communication, whether voice, video, chat, or even sharing an application or PowerPoint slide. Once deployed, users rely on Lync server continuously for their business communications and collaboration—so ensuring the high performance and continuous uptime of Lync server is a vital requirement.

The Solution

With Nimsoft Monitor for Lync server, you can automatically and comprehensively monitor the health and performance of business-critical Lync server environments. With Nimsoft Monitor, you can gather the metrics you need to understand Lync server and application performance, so you can proactively detect any issues and track utilization trends. Plus, Nimsoft Monitor delivers this monitoring data via intuitive alarms and reports that give you the timely insights you need to optimize the performance of Lync server environments.

Nimsoft Monitor offers these features:

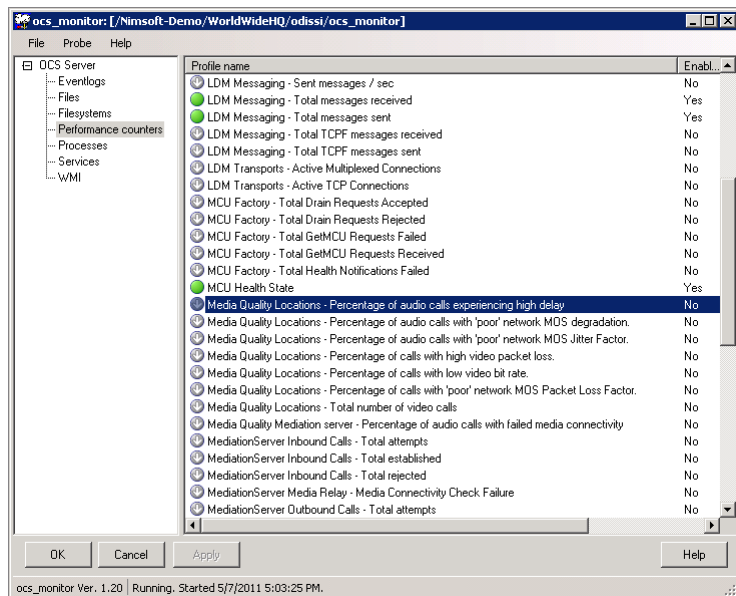
- Web-based, real-time alarms, performance trend reporting, and SLA reporting that help ensure you get exactly the insights you need—when you need them.
- Off-the-shelf monitoring of a comprehensive range of Lync server metrics, including performance counters in such areas as quality of experience, call detail records, LDM, and mediation server; event logs; Windows services; and Lync-related Windows management instrumentation.
- Easy customization options that enable you to add monitoring coverage of any Lync server objects you want to track.
- Automated health checks that ensure you are consistently tracking the quality of Lync server-based communications, so you can quickly be alerted if there are outages or if users are experiencing degraded performance.

By equipping your organization with these robust features, Nimsoft Monitor delivers these benefits:

- Maximize resource utilization.** Nimsoft Monitor equips you with the critical Lync server performance metrics that enable you to understand usage and more effectively plan capacity.
- Improve performance and availability.** Nimsoft Monitor automatically performs routine service health checks, and generates the real-time alerts that help prevent outages and performance degradation.
- Save time.** With its comprehensive and automated monitoring capabilities, Nimsoft Monitor eliminates the need for you to have to manually sift through event logs and performance counters to track service levels and identify potential issues.

Platform Support

- Microsoft Office Communications Server 2007
- Microsoft Lync Server 2010



With Nimsoft Monitor, you can easily track performance of a host of areas within the Lync server environment, including event logs, performance counters, processes, services, and classes.

About Nimsoft

Nimsoft is a global leader in IT Management-as-a-Service. The company's lightweight ITMaaS solutions make it easy for enterprises and service providers to implement comprehensive, adaptable monitoring and service desk capabilities essential for managing today's dynamic computing environments. Learn more at www.nimsoft.com.

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