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## News

### Maritime and Coastguard Agency employs remote management

by **Lindsay Clark**

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**The Maritime and Coastguard Agency (MCA) is improving support efforts on its disparate server systems and infrastructure by employing remote management software from Nimsoft.**

The agency manages 19 rescue co-ordination centres and 15 maritime offices around Britain, with outposts as remote as Shetland and Stornoway. Applications include command and control systems for managing sea-rescue efforts, as well as record-keeping of safety checks on vessels within its jurisdiction.

Wayne Quinn, corporate systems manager at the MCA said, "The biggest challenge is managing these systems and making sure that they are running and online."

The MCA already used remote management, but it remained an onerous task, he said. "To do that for one system alone is a fair task, when you have got multiple systems, it is greater."

Nimsoft's **Nimbus** system is being deployed across the agency through 2007, he said. "It gives us a one stop shop; you can see every configuration within the system. We have a top-down representation of the system and developed one dash board which allows us to have an overview at UK level."

"Robots" within each individual server highlighted any drop in performance, allowing IT staff to address problems before there users were affected, Quinn said.

The system monitored **SQL** and **Oracle** databases at on 130 servers throughout the UK, he said.

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