

Nimsoft adds real-time monitoring to NimBUS

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Systems and infrastructure management software vendor Nimsoft has upgraded its NimBUS application with the addition of real-time user monitoring for web services and web-based applications.

The Redwood City, California-based company uses a proprietary, low-bandwidth message bus instead of polling, to populate its systems-management consoles. It claims that the bus makes it more flexible and responsive than better known offerings from BMC, CA, HP, or IBM.

It said NimBUS Real User Monitoring, RUM, collects and analyzes application traffic and generates quantitative and service management reports to enable customers to avoid manual performance analysis of business applications.

It collects data from 200 health checkpoints, including web service metrics, transaction response times, and network rates. It analyzes the data and generates reports that highlight heavy users, location-based bottlenecks, and performance level evaluations based on application, web page, and number of web page hits.

The upgrade follows Nimsoft's acquisition earlier this year of Indicative Software to add business service management and end-user response time monitoring capabilities to its business. The current release is the result of the integration of technologies from Indicative.

Nimsoft president and chief executive Gary Read said: "The end user's experience is the ultimate measure of service delivery. If the end user is having difficulty interacting with the business interface, then the business risks losing that end user as a customer. As businesses begin to roll out their web services architecture, they will need to monitor their web applications and services in real time to avoid failure or an unacceptable customer experience."